### **VIA ECFS**

June 27, 2016

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of Secretary 445 12<sup>th</sup> Street, S. W. Washington, D.C. 20554

RE: Submission of information Pursuant to FCC 54.313 Rules and Request for Confidential Treatment – ETC Annual Reports and Certifications WC Docket Nos. 10-90 and 14-58

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Pine Cellular Phones, Inc. ("Pine"), Oklahoma, Study Area Code 439012, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 14-58. Pine, by its authorized representative, hereby requests confidential treatment of one attachments to its FCC Form 481: the five-year service quality improvement plan information identified on Form 100, Line 112 which is redacted in the ECFS submission. The request for confidential treatment of the five-year plan information is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The attachment contains competitively sensitive data that Pine maintains as confidential and does not make available to the public. Release of this information would have a substantial negative impact on the Company.

Pine is also transmitting the following information to the Commission in compliance with C.F.R. §§54.313 and 54.422:

 Submission to the Office of the Secretary, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection. Confidential information has been designated in accordance with Confidentiality guidelines.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

Pine requests that the information contained in its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company. Pine offers the following information pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA in support of this request:

121 East College Street • Broken Arrow, OK 74012 • 918-298-1618

- (1) Identification of the specific information for which confidential treatment is sought:
  - Attachment to Line 112 of FCC Form 481 Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's future network plans and information concerning future services provided to customers.
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:
  - The information was submitted in WC Docket Nos. 10-90 and 14-58 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:
  - The five-year service quality improvement plan and associated progress reports contain information on the Company's future plans, number of customers served and other planning information that company does not make publicly available.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition:
  - Broadband is subject to increasing competition in the areas served by rural telecommunications providers. Virtually all such companies face competition from one or more Internet service providers.
- (5) Explanation of how disclosure of the information could result in substantial competitive harm:
  - Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Company's strategic plans. This would provide competitors access to confidential information they could employ to develop their own plans a particular service area. This could cause competitive harm to the Company.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:
  - The Company has continually treated information regarding its network and service plans as confidential and carefully controls the information to protect it from competitors.
- (7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:
  - The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.
    - 121 East College Street Broken Arrow, OK 74012 918-298-1618

- (8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:
  - The Company requests that the extracted information be withheld from public inspection indefinitely. The five year planning period information would provide valuable information to competitors for several years beyond that period.
- (9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Please contact me if you have any questions.

Sincerely,

Jan Manuar

Tim Morrissey President 314-605-9220

tmorrissey@fwainc.com

**Enclosures** 

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439012	
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL	
<020>	Program Year	2017	
<030>	Contact Name: Person USAC should contact with questions about this data	JANE MERZ	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	JANE@PINETELEPHONE.COM	
	Form Type	54.313 and 54.422	

	ervice Quality Improvement Reporting ollection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010> <015> <020> <030> <035> <039>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	439012  PINE CELLULAR PHONES, INC.  2017  JANE MERZ  5805843355 ext.  JANE@PINETELEPHONE.COM	- CL
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	()(237 1107 ) (	<u>•</u>
<1112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	(yes / no ) 4390120K13	.2.pdf
	Please select the appropriate responses below (Yes, No, Not Applicable) to conthat the attached document(s), on line 112, contains a progress report on its fix service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	ve-year	Name of Attached Document
<113> <114> <115> <116> <117> <118>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to imp How much (USF) was used to improve service coverage and how support was used to imp How much (USF) was used to improve service capacity and how support was used to imp Provide an explanation of network improvement targets not met in the prior calendar year.	prove service coverage Yes	licable

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Data Colle	ection Form									1B Control No. 3060 / 2013	-0986/OMB Control N	5. 3060-0819	
<010>	Study Area Co	ode				439012							
<015>	Study Area Na	dy Area Name PINE CELLULAR PHONES, INC CL											
<020>	Program Year	ogram Year 2017											
<030>	Contact Name	e - Person USAC	should contac	t regarding this	s data	JANE MERZ							
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 5805843355	ext.						
<039>	Contact Email	Address - Ema	il Address of pe	erson identified	l in data line <0	30> JANE@PINETE	LEPHONE.COM						
<210>	For the prior	r calendar yea	ar, were there	e any reportal	ole voice serv	ice outages?	No						
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>	
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventativ	
	Number	Date	line	Date	Time	customers Affected	Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures	
												-	
												<u> </u>	

	fulfilled Service Request lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control July 2013	No. 3060-0819	
<010>	Study Area Code		439012			
<015>	Study Area Name		PINE CELLULAR PHONES, INC CL			
<020>	Program Year		2017			
<030> Contact Name - Person USAC should contact regarding this data			JANE MERZ			
<035> Contact Telephone Number - Number of person identified in data line <030>			5805843355 ext.			
<039> Contact Email Address - Email Address of person identified in data line <030>			JANE@PINETELEPHONE.COM			
<300> U	Infulfilled service request (voice)		0			
<310> [	Detail on attempts (voice)					
		Nam	e of Attached Document			
<320> Unfulfilled service request (broadband)						
<330>	<330> Detail on attempts (broadband)					_
		N	Name of Attached Document			

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should conta	act regarding this data  JANE MERZ
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 5805843355 ext.
<039>	Contact Email Address - Email Address of <030>	Derson identified in data line JANE@PINETELEPHONE.COM
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or o	e telephony service in the prior Offered only mobile voice h you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	oice
<420>	Complaints per 1000 customers for mobile	e voice 0.0
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service ar an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

•	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439012	-
<015> <020>	Study Area Name Program Year	PINE CELLULAR PHONES, INC CL 2017	
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	JANE MERZ 5805843355 ext.	
<039>	Contact Feliphone Number - Number of person identified in data line <030>	JANE@PINETELEPHONE.COM	
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	4390120K510.pdf ules Compliance	

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	4390120K610.pdf

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	439012	
<015> Study Area Name	PINE CELLULAR PHONES, INC CL	
<020> Program Year	2017	
<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035> Contact Telephone Number - Number of person identified in data l	line <030> 5805843355 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> JANE@PINETELEPHONE.COM	
<701> Residential Local Service Charge Effective Date  1/1/2016  2702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See at	tached worksheet			
					<del>000 a</del>	taonoa workonoot			

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	39012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
-									
-									
-									
-									
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-									
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-									
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-									
-									

(800) Operating Companies			FCC Form 481	
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
			July 2013	
<010>	Study Area Code	439012		
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL		
<020>	Program Year	2017		
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM		

PINE CELLULAR PHONES, INC.

PINE CELLULAR PHONES, INC.

Pine Telephone Company

<810> Reporting Carrier
<811> Holding Company

<812> Operating Company

d Designation

(900) Tribal Lands Reporting			FCC Form 481
Data Co	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439012	
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM	
<900>	Does the filing entity offer tribal land services? (Y/N)	Yes	_
<910>	Tribal Land(s) on which ETC Serves	N/A	
<920>	Tribal Government Engagement Obligation	4390120K920.pdf	
		Name of Attached Do	ocument

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.

<922> Feasibility and sustainability planning;

<923> Marketing services in a culturally sensitive manner;

<924> Compliance with Rights of way processes

<925> Compliance with Land Use permitting requirements

<926> Compliance with Facilities Siting rules

<927> Compliance with Environmental Review processes

<928> Compliance with Cultural Preservation review processes

<929> Compliance with Tribal Business and Licensing requirements.

Select		
Yes or No or		
Not Applicable		
Not Applicable		
Not Applicable		

		1 050 1
(1000) V	pice and Broadband Service Rate Comparability	FCC Form 481
Data Col	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<1000>	Voice services rate comparability certification Not	Applicable
12000	Total services take compared my continued to	
<1010>	Attach detailed description for voice services rate	
	comparability compliance	
	<u> </u>	
		Name of Attached Document
	- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband	
1030>	comparability compliance	
	compared complained	
		Name of Attached Document

(1100) No Terrestrial Backhaul Reporting			FCC Form 481
	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439012	
<015>	Study Area Name	PINE CELLULAR PHONES, INC.	- CL
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	rms and Condition for Lifeline Customers		FCC Form 481
Lifeline			OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Coll</b>	ection Form		July 2013
<010>	Study Area Code	439012	
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <03	)> 5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <03	0> JANE@PINETELEPHONE.COM	
		4390120K1210.pdf	
		4390120K1210.pdf	
.4240	Tarris O. Caraditiana af Matar Talanka a Hifalian Diagram		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		Na	ame of Attached Document
412205			
<1220>	Link to Public Website HTTP		
"Dlagga cl	neck these boxes below to confirm that the attached document(s), on line 1210,		
	bsite listed, on line 1220, contains the required information pursuant to		
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must		
annually r			
allilually i	eport.		
<1221>	Information describing the terms and conditions of any voice	Ī	
	telephony service plans offered to Lifeline subscribers,	I	
<1222>	Details on the number of minutes provided as part of the plan,		
11222	Details on the number of fillinates provided as part of the plan,	•	
		•	
<1223>	Additional charges for toll calls, and rates for each such plan.		

(2000) Price Ca	ap Carrier Additional Documentation	FCC F	orm 481
Data Collectio	n Form	OMB	Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate	-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2	013
.040:	dy Area Code 439012		
	dy Area Code 439012 dy Area Name PINE CELLULAR PHONES, 1	INC - CL	
	gram Year 2017	inc. of	
	tact Name - Person USAC should contact regarding this data JANE MERZ		
	tact Telephone Number - Number of person identified in data line <030> 5805843355 ext.		
<039> Con	tact Email Address - Email Address of person identified in data line <030> JANE@PINETELEPHONE.COM		
	appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipion ct America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information	• ,, ,	• • •
and conne		tion reported on this form and in the docume	into attached below is accurate.
Inc	remental Connect America Phase I reporting		
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1		
	2016 certification, this applies to Round 2 recipients of Incremental		
	Support		
2011			
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1		
	2016 certification, this applies to Round 1 recipients of Incremental		
	Support		
<2022>	Recipient certifies, representing year two after filing a notice of		
12022	acceptance of funding pursuant to 54.312(c), that the locations in		
	question are not receiving support under the Broadband Initiatives		
	Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4		
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of		
<2023>			
	capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census		
	blocks indicating where funding was spent. This covers year two -		
	54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
\2024A>	Nouna 2 Necipient of moremental support:		
-2024D	Attack list of course blocks indication whose founding was an aut in your	Name of Attacked Decument Listing	
<2024B>	Attach list of census blocks indicating where funding was spent in year	Name of Attached Document Listing	
	two - 54.313(b)(2)(ii). Round 2 recipients only.	Required Information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?		
	·		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for	Name of Attached Document Listing	
<2023B>		=	
	year three and Round 2 for year two) - Connect America Fund , WC	Required Information	
	Docket 10-90, Report and Order, FCC 13-		
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection For	rrier Additional Documentation (Continued) m eturn Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband	
	: America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)	
<2020>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)	
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)	
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)	
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	ſ	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	I	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	(Yes/No)	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		-
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3030) relephone riune in service (1113)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
` ,	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data	ine <030> jane@pinetelephone.com

### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439012
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File An	nual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
	is authorized to submit the information reported on behalf of the reporting carrier. I suring the accuracy of the annual data reporting requirements provided to the authorized ted agent is accurate.
Name of Authorized Agent: FRED WILLIAMSON & ASSOCIATES, INC.	
Name of Reporting Carrier: PINE CELLULAR PHONES, INC CL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/24/2016
Printed name of Authorized Officer: Jane Merz	
Title or position of Authorized Officer: Accounting Supervisor	
Telephone number of Authorized Officer: 5805842100 ext.	
Study Area Code of Reporting Carrier: 439012 Filing Due	Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under Title 18 of the United S	under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment states Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier					
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support reci	pients on hehalf of the re	porting carrier: I have provided			
the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.					
Name of Reporting Carrier: PINE CELLULAR PHONES, INC CL					
Name of Authorized Agent Firm: FRED WILLIAMSON & ASSOCIATES, INC.					
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/24/2016					
Name of Authorized Agent Employee: TOM KARALIS					
Title or position of Authorized Agent or Employee of Agent CONSULTANT					
Telephone number of Authorized Agent or Employee of Agent: 9182981618 ext.					
Study Area Code of Reporting Carrier: 439012 Filing Due Date for this form: 07/01/2010	5				
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 18 of the United States Code, 18 U.S.C. § 1001.	47 U.S.C. §§ 502, 503(b), or	fine or imprisonment under Title			



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439012	
<015>	Study Area Name	PINE CELLULAR PHONES, INC CL	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> JANE@PINETELEPHONE.COM		
<701>	Residential Local Service Charge Effective Date 1/1/2016		

<703>

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
OK	ALL		MT	79.95	0.0	0.0	0.0	79.95
OK	ALL		MT	64.95	0.0	0.0	0.0	64.95
OK	ALL		МТ	54.95	0.0	0.0	0.0	54.95
OK	ALL		MT	59.95	0.0	0.0	0.0	59.95
OK	ALL		MT	49.95	0.0	0.0	0.0	49.95
OK	ALL		MT	40.0	0.0	0.0	0.0	40.0
OK	ALL		MT	50.0	0.0	0.0	0.0	50.0
OK	ALL		MT	34.25	0.0	0.0	0.0	34.25

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

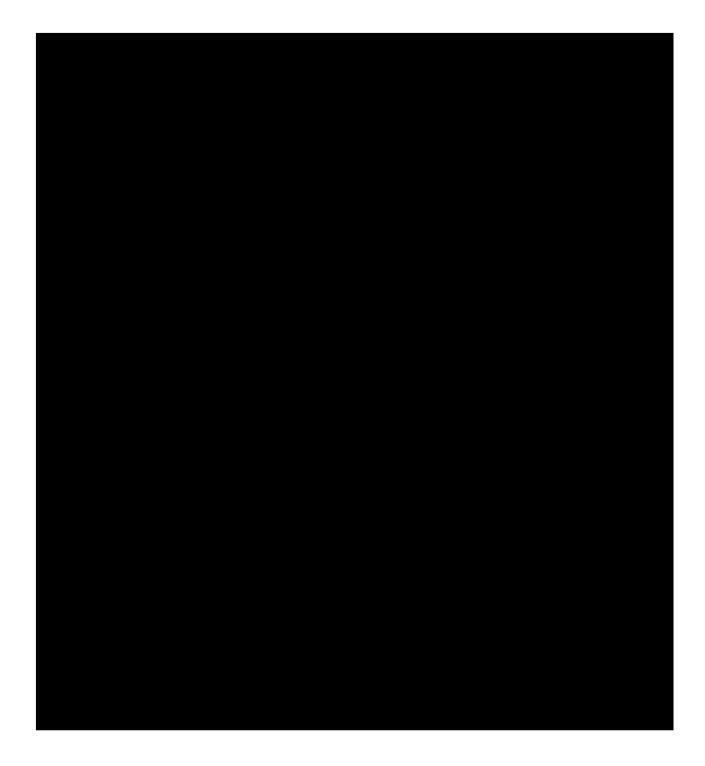
<010>	Study Area Code		439012
<015>	Study Area Name		PINE CELLULAR PHONES, INC CL
<020>	Program Year		2017
<030>	Contact Name - Person USAC should contact regarding this data		JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>		5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		JANE@PINETELEPHONE.COM
<810>	Reporting Carrier	PINE CELLULAR PHONES, INC.	
<811>	Holding Company	Pine Telephone Company	
<812>	Operating Company	PINE CELLULAR PHONES, INC.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	PINE TELEPHONE COMPANY, INC.	432017	PINE TELEPHONE COMPANY, INC.
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## PINE CELLULAR PHONES, INC. FIVE-YEAR QUALITY IMPROVEMENT PLAN (USAC DOCUMENT - 4390120K112.PDF)

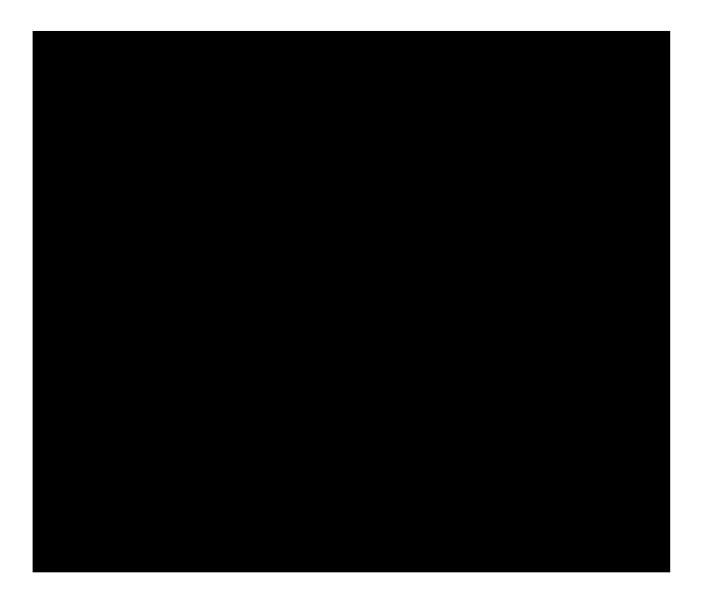
Company Name: Pine Cellular Phones, Inc.

Company Headquarters: Broken Bow, Oklahoma





Due: July 1, 2016



Due: July 1, 2016

### PINE CELLULAR PHONES, INC. QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS (USAC DOCUMENT - 439012OK510.PDF)

### PINE CELLULAR PHONES, INC. QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

### 1. Available Customer Service Representatives to Answer Phones

All calls received by Pine Cellular Phones, Inc., Inc. during business hours are answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, additional representatives are available to help answer phones.

### 2. Provide After Hours Emergency Customer Service

Calls are answered by voice mail. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by Pine Cellular Phones, Inc. to ask to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the Pine Cellular Phones, Inc. service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.

### 3. Provide 8 am to 8 pm 6 days a week Hour Internet Help Desk Service

All calls are answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.

### 4. Online Bill Payments

Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Office Supervisor and resolved as quickly as possible.

### 5. Give Customers Cut-off Warnings

Notification of the payment due date and the cutoff date are prominently displayed on bills. Customers in danger of losing service will receive a notification to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Office Manager who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly using the company's billing system.

### 6. Minimize Customer Downtime for Services & Make Requested Changes Promptly

Contact customers regarding all service requests, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.

### 7. Proactively Monitoring in Case of Major Service Outages

Service technicians will be made aware of outages affecting customers within an hour. It is the goal of Pine Cellular Phones, Inc. to resolve major outages in four hours or less. If an outage has not been resolved within four hours, technicians will begin utilizing all resources, both from within and from without. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

### **CUSTOMER PRIVACY**

### **Company Confidential Information Policy**

Pine Cellular Phones, Inc. has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information.

The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

### Company CPNI Policy

Pine Cellular Phones, Inc. has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee."

As a part of this policy, Pine Cellular Phones, Inc. has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

### PINE CELLULAR PHONES, INC.

### ${\bf EMERGENCY\ SITUATION\ FUNCTIONALITY-AVAILABILITY\ OF\ BACK\ UP\ POWER}$

(USAC DOCUMENT - 4390120K610.PDF)

## PINE CELLULAR PHONES, INC. EMERGENCY SITUATION FUNCTIONALITY AVAILABILITY OF BACK-UP POWER

Pine Cellular Phones, Inc. has one Central Office and one Tandem Office located within its service area. Each of these locations are equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. After each power outage, generators are inspected and are also professionally serviced biannually to ensure functionality.

#### TRAFFIC ROUTING

Voice traffic between the Central Office switch and remote DLCs is carried across fiber optic cable. Voice traffic between the Central Office switch and the upstream tandem is provisioned across redundant links.

#### MANAGING TRAFFIC SPIKES

Pine Cellular Phones, Inc.'s careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly by Pine Cellular Phones, Inc. using reports automatically generated by the switch to ensure that usage does not exceed 80% of total line capacity.
- Pine Cellular Phones, Inc. will monitor traffic on a monthly basis to ensure optimal efficiency.

# PINE CELLULAR PHONES, INC. TRIBAL LANDS REPORTING (USAC DOCUMENT - 4390120K920.PDF)



#### December 12, 2015

Chief Batton,

Pine Cellular Phones, Inc. is a rural independent cellular telephone company providing service to approximately 10,000 customers in Haskell, Latimer, Pittsburg, LeFlore, McCurtain, Pushmataha, Choctaw, Atoka, Bryan, and Coal counties in Southeast Oklahoma. This includes a number of exchanges in and customers on Choctaw Tribal Land. Pine Cellular offers wireless, high speed internet, and long distance services, as well as opportunities to bundle these services together.

Pine Cellular currently provides service to several local community anchor institutions. Most of these, while not receiving a discount for phone service, do receive a free or discounted rate for high speed internet through federal and/or state assistance programs. This partnership allows the institutions the ability to have connectivity worldwide and to offer services to the community at each location. Pine Cellular believes that anchor institutions such as community centers, fire stations and city halls are an integral part of the community and provide countless benefits and gathering places to area residents. Pine Cellular has the ability to provide service upon reasonable request to anyone in its service area including Tribal community anchor institutions.

Pine Cellular is currently deploying high speed internet and 4G cellular service in order to provide service and coverage to an increasing customer base. Through various partnerships, Pine Cellular has the ability to offer ever increasing internet speeds at competitive prices throughout its services territories. These speeds will allow customers to have access to services such as video streaming, telemedicine, offsite workplaces and remote study opportunities for education. Such services will allow for the growth of connectivity in a rural landscape enabling those customers the ability to be ever more connected to the retail business and service environments of urban areas.



Pine Cellular also provides Lifeline/LinkUp service in its study areas for those customers qualifying under state and federal guidelines. Pine Cellular also offers toll limitation service which helps households save money by blocking toll calls from being made, thus preventing costly long distance bills.

Should you have any questions or desire further information regarding Pine Cellular or its service offerings that may be provided to your Tribe and its members, or if you should have any service concerns or telecommunications needs that you would like to discuss with Pine Cellular, please do not hesitate to contact me.

Pine Cellular will be placing new sites through the Mobility Fund Phase I and would like to begin discussions to make sure that, in the areas covered by the Fund, Tribal institutions are covered, the new sites are feasible and sustainable, they are marketed in a culturally sensitive manner, the NEPA process is followed and verify all business and licensing requirements are met.

Please have the appropriate person contact Lee Brown at 580 584 3300 or <a href="mailto:leebrown@pine-net.com">leebrown@pine-net.com</a> to discuss further.

Sincerely,

Lee Brown

#### PINE CELLULAR PHONES, INC.

#### LIFELINE PLAN

(USAC DOCUMENT - 439012OK1210.PDF)

#### **Pine Cellular Company**

#### Lifeline Plan - Oklahoma

Pine Cellular Company, Inc. (Pine) offers Lifeline Telephone Service to its customers. The eligibility criteria for Lifeline service is indicated on the attachment. Upon confirmation of eligibility, appropriate lifeline credits are provided to the customer. Oklahoma also qualifies for an additional credit that may not exceed \$25.00 for Tribal Lands. The rate for unlimited voice service in the Pine coverage area for Pine customers, the Willow Call Plan, in Oklahoma is \$34.25. The FCC Rules specify that the basic local exchange service charges net of lifeline credits can't be lower than \$1.00. Since, the total lifeline credits available in Oklahoma is equal to the rate charged for basic local exchange service, the lifeline eligible customer pays \$1.00 for basic local exchange service under the Willow Call Plan. Under, this plan, the customer does not have the ability to roam and thus can't incur additional charges for calling. The lifeline credit can also be applied to other Pine Cellular service plans, upon credit approval. Pine also offers a prepaid plan for roaming and/or long distance. Information regarding Pine Cellular's service plans is attached. Pine customers receive unlimited local calling as part of the service plans.

No other credits are applied to rates for remaining services, including toll, roamer, data, and text service.

#### Federal Poverty Guideline Certification Form Page 1 of 2

(For each additional person, add: \$5,481)

<sup>1</sup> The only exceptions to "income" are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.

<sup>2</sup> This information is regularly updated by the Federal Government.

ederal Poverty Guideline Certification Form Page 2 of 2	Phone# of applicant:
For Con	npany Use Only
Type of Income Documentation received fro	Documentation: om applicant:

### PINE CELLULAR LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM

THE BENEFITS YOU RECEIVE UNDER THE ENHANCED LIFELINE/LINKUP PROGRAM WILL TERMINATE ON JUNE 1, 2014, UNLESS YOU COMPLETE ANOTHER AUTHORIZATION AND CERTIFICATION FORM WITHIN THIRTY DAYS OF MAY 1,2014, AND RETURN IT TO PINE CELLULAR.

### A. YOU MUST MEET PROGRAM PARTICIPATION REQUIREMENTS OR HOUSEHOLD INCOME REQUIREMENTS

Il hereby certify that I participate in at least one of the following programs (CHECK ALL THAT APPLY) OR by household income is at or less than 135% of the federal poverty level: Supplemental Nutrition Assistance Program (SNAP a/k/a Food Stamps) Temporary Assistance for Needy Families (TANF) Supplemental Security Income (SSI) Medical Assistance (Medicaid/SoonerCare) Vocational Rehabilitation (including aid to the hearing impaired) Oklahoma Sales Tax Relief Food Distribution Program on Indian Reservations ("FDPIR") Federal Public Housing Low Income Energy Assistance Program	
Bureau of Indian Affairs General Assistance; Temporary Assistance for Needy Families (TANF) Tribally-administered block grant programs; Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); National School Lunch Program (only applicant or customer who satisfy the income standard of the rogram for free meals).	
My household income is at or less than 135% of the federal poverty level. There are individuals in my ousehold. Customer must provide sufficient proof of income as set forth in 47 CFR §54.400(f).	
. YOU MUST MEET THE "ONE PER HOUSEHOLD" REQUIREMENT ONLY ONE PERSON IN A HOUSEHOLD CAN QUALIFY TO RECEIVE PROGRAM BENEFITS. A "HOUSEHOLD" IS ANY INDIVIDUAL OR GROUP OF INDIVIDUALS WHO LIVE TOGETHER AT HE SAME ADDRESS AND SHARE INCOME AND EXPENSES.	
ONLY ONE RESIDENCE TELEPHONE SERVICE IN A HOUSEHOLD CAN RECEIVE PROGRAM UPPORT. A HOUSEHOLD MAY NOT RECEIVE LIFELINE/LINKUP BENEFITS FROM MULTIPLE SERVICE ROVIDERS.	
My initials here certify that my household meets the one-per-household requirement. I understand at falsely certifying eligibility is a violation of the rules of the Federal Communications Commission ad will result in my removal from the Lifeline/LinkUp Program and could result in criminal prosecution the United States government.	
Do you live at an address at which there are multiple households (for example, a nursing home of group home)?	r
Yes (If yes, you must complete a supplemental form to determine your eligibility.)No	

PINE CELLULAR LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM (Page 2)

## C. YOU MUST ACKNOWLEDGE AND CERTIFY THE FOLLOWING STATEMENTS AND NOTIFICATION OBLIGATIONS (You must read and initial all statements below to acknowledge and certify you understand your obligations.)

	rhich this certification applies is my primary/temporary (circle, and to the best of my
knowledge this residential service address is located o	, and to the best of my on former tribal land/reservation (as defined in 25 CFR §
20.1(v)).	on former aroun tands reservation (as defined in 25 of it §
	e is a temporary one, I will recertify my temporary residential
address every 90 days.	
	e at the address identified above, I will notify Pine Cellular
within 30 days.	
	rticipate in or qualify for at least one of the programs listed in
item A.1 above or conditions change in any way, I wi	
	hin 30 days if I no longer live at the address identified above.
I also certify that:	1 . CY !C !!
	receipt of Lifeline and/or LinkUp benefits for is listed
in my name.	- 11
b.I am 18 years of older and am not claimed as	
	porary residence, not a second home or business.  LinkUp service and, to the best of my knowledge, my
household is not already receiving a Lifeline/LinkUp	
nousehold is not already receiving a Literile/LinkOp	service.
D. YOU MUST ACKNOWLEDGE THE FOI	LOWING STATEMENTS (You must read and initial all
statements below to acknowledge your unders	tanding of the actions of Pine Cellular you hereby
authorize.)	
Lauthorize Pine Cellular or its duly appoint	ted representative to access any records required to verify
these statements in order to confirm my continued	
representatives of the above programs to discuss	
requested by the company, to verify my participa	
"Enhanced" Lifeline or "Expanded" Link Up bender	efits
	Administrator of the National Lifeline Accountability
Database my full name, my full residential address	
	Number, the telephone number to be associated with
	nich Lifeline/LinkUp service is begun, the date on
	amount of support sought by the Company and the
means through which I qualify for Program benef	
	nistration of the Lifeline/LinkUp Program. I also
	n transmitted to the Administrator, I will be denied
Program benefits.	in transmitted to the Administrator, I will be defiled
Program benefits.	
E. CUSTOMER/APPLICANT INFORMATI	ION
Applicant's Name	
Applicant's Billing Address, if different than idea	ntified above Work Phone Number() en 8 a.m. and 5 p.m.)
Home Phone Number()	Work Phone Number()
(Your contact number during weekdays betwee	en 8 a.m. and 5 p.m.)
Social Security Number (SSN) last four or Triba	I identification number if you do not have a SSN:
Date of Birth	_
I AFFIRM, UNDER PENALTY OF PERJURY,	THAT THE FOREGOING REPRESENTATIONS ARE TRUE
	JLENT INFORMATION TO RECEIVE LIFELINE/LINKUP
BENEFITS IS PUNISHABLE BY LAW.	
Signature of benefit recipient	Date
5151141410 Of Ocholit recipioni	Duic

#### PINE CELLULAR Lifeline Household Worksheet

Lifeline Household Worksheet
NameAddress
Telephone Number
Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.
Your household is everyone who lives together at your address as one economic unit (including children and people who are not relate to you).
The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. A adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.
Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.
You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.
1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner)YESNO
If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.  If you checked NO, please answer question #2.
2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?
A. A parentYESNO D. An adult roommateYESNO B. An adult son or daughterYESNO E. OtherYESNO C. Another adult relativeYESNO (such as a sibling, aunt, cousin, grandparent, grandchild, etc.)
If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.  If you checked YES, please answer question #3.
3.Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?YESNO
If you checked NO, then your address includes more than one household. Please initial lines A and B below, and sign and date the worksheet.  If you checked YES, then your address includes only one household. You may not sign up for Lifeline because someone in your household already receives Lifeline.
CERTIFICATION
Please initial the certifications below and sign and date this worksheet. Submit this worksheet to Pine Cellular along with your Lifeline application.  AI certify that I live at an address occupied by multiple households.  BI understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.
SignatureDate
<del></del>

#### Lifeline/Link Up Applicant Enrollment Eligibility Documentation Review Form

For Company Use Only
Date:
Name of Lifeline/Link Up Applicant:
Name of Employee Who Reviewed Eligibility Documentation:
Type of Eligibility Documentation received from applicant and reviewed:
Lifeline Applicant is 18 years of age or older: